

**July 12, 2016**

Dear Valued Customers,

After careful consideration, Compro has decided to discontinue the manufacture and or repair of its Concept 32 Legacy computer systems to include the follows product class and parts to an as able status:

Encore 32/27

Encore 32/67

Encore 32/87

Encore 32/97

Encore RSX

Dec 31, 2017 will a final date of official service and warranty coverage due to the lack of availability of component parts needed for the production and certified factory repair of these systems. The repair components have reached "end of life" having exceeded the useful life expectancy based on the last production date on the components and chips. The listed computer systems have a proven and direct obsolescence upgrade using our COTS LCRS system ([http://www.compro.net/legacy-replacement-\(lcrs\).html](http://www.compro.net/legacy-replacement-(lcrs).html)).

The standard warranty terms will be honored for all units shipped to date. Special orders in place and active prior to the announcement date will be honored according to the terms of that order, with regard to product availability, warranty, or repair and support terms.

The discontinuance of the product line is in keeping with our practice of rationalizing unsupportable products / systems and replacing them with new products with improved design and functionality found in our LCRS product line.

We appreciate and value your partnership. While we regret any inconvenience this announcement may cause, we are pleased to announce we have alternate products that provide direct modern COTS technology with better performance to the discontinuing products.